

## **MCI Group (Shanghai) Pte. Ltd Privacy Policy**

### **Reminders:**

Your trust is very important to us. We are well aware of the importance of personal information to you. We will take appropriate security measures as required by applicable laws and regulations and do our utmost to ensure that your personal information is secure and controllable. For this purpose, the **MCI Group (Shanghai) Pte. Ltd** service provider (or "we") has formulated this Privacy Policy (hereinafter referred to as this "Policy") and reminds you as follows:

**This Policy applies to MCI Group (Shanghai) products and services provided by MCI Group (Shanghai), including MCI Group (Shanghai) official website and MCI Group (Shanghai) client.**

**It should be noted that this Policy does not apply to the services that any other third party directly provides to you through the aforementioned web pages or client (collectively, "third-party services"). This Policy does not apply to the information that you provide to the provider of such third-party services. Before using a third-party service, you should fully understand the product functions and privacy policy of the service, and then choose whether or not to activate it.**

**You shall carefully read and thoroughly understand this Policy before using MCI Group (Shanghai) products or services. By starting to use the MCI Group (Shanghai) products or services, you have fully understood and agreed to this Policy.**

### **Part I Definitions**

- 1. MCI Group (Shanghai):** includes the PC and WAP web pages of MCI Group (Shanghai) official website , MCI Group (Shanghai) PC and mobile clients, WeChat official account, and mini programs.
- 2. MCI Group (Shanghai) service provider:** means the legal entity that develops and provides the **MCI Group (Shanghai)** products and services, namely MCI Group (Shanghai), hereinafter referred to as "**we**").
- 3. Organizer:** means an enterprise that authorizes a manager to register an account as an exhibition organizer user of MCI Group (Shanghai) on behalf of the enterprise, and uses MCI Group (Shanghai) products and services.
- 4. Audience user:** means an individual, enterprise, social group, or other organization who authorizes a manager to register as an audience user of MCI Group (Shanghai), participates in exhibitions, and uses MCI Group (Shanghai) products and services.
- 5. Personal information:** means any information recorded electronically or otherwise which can be used alone or in combination with other information to identify a specific natural person or to reflect the activities of a specific natural person.
- 6. Personal sensitive information:** means personal information that may endanger personal and property safety and easily cause damage to personal

reputation or physical and mental health, or discriminatory treatment if being disclosed, illegally provided, or abused. The personal sensitive information of MCI Group (Shanghai) services includes ID number, mobile phone number, personal biometric information, bank account number, property information, transaction information, and the personal information of children under the age of 14 (we will highlight the specific personal sensitive information in **bold** in this Policy).

**7. Children:** mean minors under the age of 14.

## **Part II Privacy Policy**

This Policy will help you understand the followings:

- I. How do we collect and use your personal information?
- II. How do we use cookies and similar technologies?
- III. How do we share, transfer, and publicly disclose your personal information?
- IV. How do we protect your personal information?
- V. How do you manage your personal information?
- VI. How do we handle children's information?
- VII. How to update this Policy?
- VIII. How to contact us?

### **I. How do we collect and use your personal information?**

When you use MCI Group (Shanghai) products and/or services, we need or may need to collect and use your personal information under the following two circumstances:

**In order to realize the basic functions of MCI Group (Shanghai) products and/or services provided for you, you must authorize us to collect and use the necessary information. If you refuse to provide the corresponding information, you will not be able to use our products and/or services normally.**

**In order to realize the additional functions of our products and/or services provided for you, you may choose to authorize us to collect and use your information. If you refuse to provide the corresponding information, you will not be able to use the relevant additional function normally or to achieve the functional effects that we intend to achieve, provided that it will not affect your normal use of the basic functions of our products and/or services.**

You understand and agree that:

**We are committed to developing various products and services to meet your demands. Due to a wide variety of products and services that we provide for you, and different scopes of specific products or services that different users choose, the basic or additional functions and the types and scope of personal information collected and used may differ accordingly, and are subject to the specific product or service functions. In order to bring you a better product and service experience, we are**

**striving to improve our technology, and we may introduce new or optimized functions from time to time, so we may need to collect and use new personal information or change the purpose or method of using personal information. To this end, we will separately explain to you the purpose, scope, and method of the corresponding information collection and use through updates to this Policy, pop-up windows, page prompts, etc., and provide you with options to make a choice on your own. We may collect and use such information after obtaining your express consent.** In this process, if you have any questions, comments, or suggestions, you may contact us through the contact information provided by MCI Group (Shanghai), and we will answer your questions as soon as possible.

In order to provide MCI Group (Shanghai) services to you and MCI Group (Shanghai) enterprise or organization users, maintain the normal operation of MCI Group (Shanghai) services, improve and optimize our service experience, and ensure your account security, we will, based on the following purposes and methods described in this Policy, collect the information that you provide voluntarily, as authorized, or based on requirements of your enterprise or organization when registering and using the MCI Group (Shanghai) services, and the information generated from your use of the MCI Group (Shanghai) services:

**(I) Help you become our registered MCI Group (Shanghai) user**

**1. Information of the manager responsible for the registration as an organizer user of MCI Group (Shanghai)**

To enable you to register as an organizer user of MCI Group (Shanghai) and create a MCI Group (Shanghai) account so that we can provide MCI Group (Shanghai) services for you, we need to collect necessary personal information of the organizer's manager, including personal basic information (first name, last name, country, mobile phone number, email address, postcode/ZIP, and Company), otherwise you will not be able to use the MCI Group (Shanghai) services.

**2. Information of the individual who registers as an individual buyer user, and information of the manager responsible for the registration as an enterprise buyer user, of MCI Group (Shanghai).**

To enable you to register as an audience user of MCI Group (Shanghai) and create a MCI Group (Shanghai) account so that we can provide MCI Group (Shanghai) services for you, we need to collect necessary personal information of the individual exhibitor or the manager of the enterprise buyer, including personal basic information (**name, mobile phone number, email address, login password, verification code, industry, company name, and position**), otherwise you will not be able to use the MCI Group (Shanghai) services.

**3. Information collected during your use of MCI Group (Shanghai) services**

During your use of our services, in order to identify the account status exception, understand the suitability of products, and help the organizer optimize display forms and live broadcast effects of exhibits, we may automatically collect information pertaining to your use and save it as network logs, including:

Device information: We will, according to your specific operations in software installation and/or use, receive and record information about the device that you are using (including its model, operating system version, settings, unique identifier, environment, mobile application list, and other software and hardware feature information), and information about the location of the device (including your authorized GPS location, Wi-Fi access point, Bluetooth, base station, and other sensor information).

Service log information: When you use the products or services provided by our website or client, we will automatically collect information pertaining to your detailed use of our services and save it as service logs, including browsing, clicking to view, search and query, favorites, following and sharing information, publishing information, as well as IP address, browser type, telecommunication operator, language that you use, and access date and time.

**Please note that separate device information or service log information is not sufficient to identify a specific natural person.** If we combine such non-personal information with other information to identify a specific natural person or use such non-personal information in conjunction with personal information, such non-personal information will be deemed as personal information during the combined use, and we will anonymize or de-identify such information except where we obtain your authorization or it is otherwise prescribed by laws and regulations.

**In order to provide you with information display, search, and push services that are more convenient and more suitable for your individual needs, we will extract your preference features based on your device information and information pertaining to your browsing and use of the MCI Group (Shanghai) services, and generate indirect consumer crowd profiles based on feature tags, which will be used to display and push the relevant information and possible commercials.**

We strive to provide you with the best browsing experience. If you do not want to receive commercials from us, you can unsubscribe from or close them by replying a text message according to the instruction or by taking other methods we provide. In addition, we will use your said information in order to continue to improve and optimize the said functions.

#### **4. Information that you provide to us**

In the process of using the MCI Group (Shanghai) services, you can give feedback on the experience of MCI Group (Shanghai) 's products, functions, applications, and services to help us better understand your experience and needs for our products or services and improve our products or services. To

this end, we will record **your contact information, and your questions or suggestions**, so that we can further contact and inform you of our handling opinions.

You can provide authentication or ordering services for others through the MCI Group (Shanghai) services, and you need the personal information of relevant personnel in this regard. To apply for the enterprise or organization certification on MCI Group (Shanghai) for the enterprise or organization user, you need to provide the **name and identity information** of the manager and **legal representative** in addition to the relevant enterprise name and business license or organization code certificate, and other documents related to the enterprise or organization user. You understand and agree that before you provide us with the aforementioned personal information of such relevant personnel, you shall ensure that you have obtained their authorization or consent. If such personnel do not agree to your provision of their personal information, we will not bear any legal liability to such personnel for any possible infringement resulting from.

#### **5. Information that a third party provides to us**

We will collect your personal information when any other user makes any operation related to you, and may also obtain your personal data from MCI Group (Shanghai) 's affiliates and third-party partners or through other legal efforts. For example, in order to complete the registration of your MCI Group (Shanghai) account, you agree that the operator will send **an SMS verification code** to MCI Group (Shanghai) based on your mobile phone number, otherwise you cannot register a MCI Group (Shanghai) account.

#### **6. Customer service**

When you contact our customer service, to ensure your account security, we need you to provide necessary personal information to verify your identity. In order to contact you, and help you solve problems or record the solutions of the relevant problems and results thereof as soon as possible, we may save the records about the communication or call with you and the relevant content (e.g., account information, and other information that you provided to prove relevant facts, or **the phone number, email address**, and other contact information that you provided).

#### **7. Other additional services**

In order to facilitate communication between buyers with organizers and exhibitors, employees, contacts, or other representatives of enterprise buyers and individual buyers can make negotiations and inquiries via online meetings, instant messaging, internal messages, forum messages, and other methods on our platform. If you wish to use this function, you may need to provide us with **the information such as real name and personal identity information (ID card number, passport number, etc.)** according to the management requirements for the real-name authentication system so that we can carry out real-name authentication.

For the above additional services, you may choose not to provide such

personal information, and you can still use other functions normally.

#### **8. Information collected for providing you with security guarantee**

In order to improve the security of your use of the services provided by us, and our affiliates and partners, protect the personal and property safety of you or other users or the public, better prevent phishing websites, fraud, network vulnerabilities, computer viruses, network attacks, network intrusions, and other security risks, and more accurately identify violations of applicable laws and regulations or relevant agreements and rules of MCI Group (Shanghai), we embed the application security SDK developed by our affiliate in the application programs to collect your **personal information, service usage information, device information, and service log information**, and may use or integrate your member information, transaction information, and the information that our affiliates and partners share after obtaining your authorization or according to law, to comprehensively identify your account and transaction risks, conduct authentication, detect and prevent security incidents, and take necessary recording, audit, analysis, and handling measures according to law.

For the avoidance of doubt, the above circumstances may not correspond to the types of personal information that we collect, and the personal information collected in one of the above circumstances may also be collected in such other circumstances.

If we cease operating MCI Group (Shanghai) products or services, we will cease collecting your personal information in a timely manner, notify you of the cessation of operation 30 days in advance through an announcement, **and delete or anonymize your personal information we hold in accordance with applicable laws.**

#### **(II) Our use of your personal information**

We use the above personal information and other similar information to facilitate your use of MCI Group (Shanghai) services, and will provide you with the information and services of other exhibitions organized by MCI Group (Shanghai). When we intend to use personal information for other purposes not specified in this Policy, we will seek your consent in advance.

When we intend to use personal information collected for specific purposes for other purposes, we will seek your consent in advance.

If we cease operating MCI Group (Shanghai) services, we will cease collecting your personal information in a timely manner and notify you of the cessation of operation individually or through an announcement, and delete or anonymize all personal information related to the ceased business that we hold. If any personal information of children is involved, we will also inform the children's guardian of the cessation of operation in a timely manner.

## **II. How do we use cookies and similar technologies?**

To deliver an easier user experience, we may use various technologies to collect and store data related to your access to and use of MCI Group

(Shanghai) services and products. When you access or re-access MCI Group (Shanghai) products or services, we can identify you, and provide you with better and more services through data analysis, including using small data files to identify you, with the purpose to understand your usage habits, help you omit steps to enter account information repeatedly, or help judge your account security. These data files may be cookie, flash cookie, or other local storage provided by your browser or associated application (collectively, "cookies").

Please understand that some of our services can only be implemented by using cookies. **You are free to modify your cookie acceptance or decline MCI Group (Shanghai) cookies if your browser or browser add-on allows,** but declining MCI Group (Shanghai) cookies may, in some cases, preclude your use of some functions of MCI Group (Shanghai) products or services that depend on cookies.

### **III. How do we share, transfer, and publicly disclose your personal information?**

#### **(I) Sharing**

We will not share your personal information with companies, organizations, or individuals other than the MCI Group (Shanghai) service provider, except in the following cases:

1. With your consent: We will share your personal information with other parties only with your explicit consent.
2. Under statutory circumstances: We may share your personal information with others in accordance with laws and regulations, litigation or dispute resolution needs, or the requirements of administrative or judicial authorities.
3. At your option: The third-party products and services that you require can be provided only after your personal information and personal sensitive information is shared, such as:
4. For handling of infringement complaints: When receiving any complaint about your infringement on any third-party intellectual property rights or other lawful rights, we need to disclose your necessary information to the complainant so as to handle the complaint.
5. Sharing with affiliates: **In order to facilitate our provision of services to you based on your MCI Group (Shanghai) account, recommend information that you may be interested in, identify account exceptions, or protect the personal and property safety of MCI Group (Shanghai) 's affiliates or other users or the public, your personal information may be shared with our affiliates.** We will only share the necessary personal information (for example, to facilitate your use of the products or services of our affiliates through your MCI Group (Shanghai) account, we will share your necessary account information with our affiliates). If we share your personal sensitive information or our affiliates change the purpose of using and processing your personal information, we will seek your authorization or

consent again.

6. Sharing with authorized partners: For the purposes stated in this Policy only, some of our services will be provided jointly by us and authorized partners. We share your information only for lawful, rightful, necessary, specific, and explicit purposes, and our authorized partners can only access the information necessary to perform their responsibilities, and are not allowed to use such information for any other purposes, except with your express consent. If any personal information of children is involved, we do not allow partners to transfer the entrustment.

(1) Suppliers, service providers, and other partners. We send information to suppliers, service providers, and other partners who support our business. Such support includes providing technical cooperation, research, and development services, providing software promotion and deployment services for MCI Group (Shanghai), providing customer services and payment convenience, and other cooperation scenarios.

## **(II) Transfer**

We will not transfer your personal information to any company, organization, or individual, except in the following cases:

1. With explicit consent: We will transfer your personal information to other parties only with your explicit consent.
2. In cases where the MCI Group (Shanghai) service provider undergoes merger, acquisition, or bankruptcy liquidation, or falls under other circumstances involving merger, acquisition, or bankruptcy liquidation, if transfer of personal information is involved, we will require the new company, organization, or individual that holds your personal information to continue to be bound by this Policy, or we will require such company, organization, or individual to seek your authorization or consent again.

## **(III) Public disclosure**

We will publicly disclose your personal information only under the following circumstances:

1. We may disclose your personal information publicly with your explicit consent or at your option.
2. **If we determine that you have violated laws and regulations or seriously violated the relevant agreements or rules of MCI Group (Shanghai), or to protect the personal and property safety of MCI Group (Shanghai) 's and its affiliates' users or the public, we may disclose your personal information with your consent in accordance with laws and regulations or relevant agreements or rules of MCI Group (Shanghai), including the relevant violations and measures that MCI Group (Shanghai) has taken against you.**

## **(IV) Exceptions to seeking prior authorization or consent in the sharing, transfer, or public disclosure of personal information**

Under the following circumstances, your personal information can be shared, transferred, or publicly disclosed without your prior authorization or consent:



1. National security and national defense security are involved.
2. Public safety, public health, or major public interests are involved.
3. Criminal investigation, prosecution, judgment, and enforcement are involved.
4. For the purpose of protecting life, property, and other major legitimate rights and interests of you or any other individuals, where it is difficult to obtain your prior consent.
5. Personal information that you voluntarily disclose to the public.
6. Personal information collected from the information disclosed through legitimate public channels, such as lawful news reports or information disclosure by governments.

Please note that in accordance with the law, **sharing or transferring anonymized personal information in such a manner that data recipients will not be able to recover and re-identify personal information subjects is not an activity of sharing, transferring, or public disclosure of personal information, and the saving and processing of such data is not subject to further notification to you and your consent.**

#### **IV. How do we protect your personal information?**

##### **(I) Technical security protection**

In order to protect your information security, we have taken reasonable and feasible security measures in compliance with industry standards to protect your personal information against unauthorized access, public disclosure, use, modification, damage, or loss. For example, data exchange between your MCI Group (Shanghai) client app and server is encrypted and protected by SSL protocol; we also provide the secure HTTPS browsing mode for the MCI Group (Shanghai) official website; we use trusted protection mechanisms to prevent malicious attacks on personal information; we deploy access control mechanisms to ensure that only authorized personnel can access personal information; and we provide security and privacy protection training courses to enhance employees' awareness of personal information protection.

We have appointed special personnel to be responsible for the protection of children's information, strictly set information access permissions, adopt the principle of minimum necessary authorization for staff who may access children's information, and take technical measures to record and control the staff's handling of children's information to avoid illegal copying and downloading of children's personal information.

##### **(II) Personnel security management**

We have adopted strict management of employees or outsourced personnel who may access your information, including but not limited to adopting different permission controls for different positions, signing non-disclosure agreements with them, and monitoring their operations. We provide corresponding security measures to protect your information and provide reasonable security guarantee based on existing technology, and we will do

our utmost to prevent your information from being leaked, damaged, or lost. We provide security and privacy protection training courses to enhance employees' awareness of personal information protection.

### **(III) Storage security**

**We will take all reasonable and feasible measures to store your personal information, and do our utmost to ensure that no irrelevant personal information is collected. We will retain your personal information only for the period required to fulfill the purposes set out in this Policy and the period required by applicable laws and regulations.**

For example, in accordance with the requirements of the E-Commerce Law of the People's Republic of China, MCI Group (Shanghai) shall keep the information about the third-party paid service applications and in-app paid services that you purchase on MCI Group (Shanghai), and information of transactions for not less than three years from the date on which such transactions are completed. In accordance with the requirements of the Cybersecurity Law of the People's Republic of China, MCI Group (Shanghai) shall retain the network logs regarding your use of MCI Group (Shanghai) application services for not less than six months. The criteria for judging the aforementioned periods include:

1. Completing the service associated with you, maintaining the corresponding service and business records, and responding to your possible queries or complaints;
2. Guaranteeing the security and quality of our services provided to you;
3. Whether you agree to a longer retention period;
4. Whether there is any other special agreement on the retention period.

**After the expiration of the retention period of your personal person, we will delete or anonymize your personal information according to applicable laws.**

### **(IV) Handling of information security incidents**

Where a personal information security incident occurs, we will, in accordance with the requirements of laws and regulations (not later than 30 natural days), inform you of the basic information and possible impact of the security event, the measures we have taken or will take, suggestions on how you can independently prevent and reduce risks, remedial measures for you, etc. We will inform you of the incident-related information by mail, letter, telephone, push notification, etc. Where it is difficult to inform all personal information subjects one by one, we will publish an announcement in a reasonable and effective manner. At the same time, we will report the handling of personal information security incident in accordance with the requirements of regulatory authorities.

### **(V) Children's personal information security**

We have developed an emergency response plan for children's information security incidents, and we regularly organize relevant internal personnel to carry out emergency response training and emergency drills to enable them to master job responsibilities and emergency response strategies and

procedures. Where a children's information security incident occurs, we will, in accordance with the requirements of laws and regulations, promptly inform the children and their guardians of the basic information and possible impact of the security incident, the measures we have taken or will take, suggestions on how the children and their guardians can independently prevent and reduce risks, remedial measures for the children and their guardians, etc. We will promptly inform the children and their guardians of the incident-related information by app push notification, email, SMS, etc. Where it is difficult to inform all children and their guardians one by one, we will publish relevant warning information in a reasonable and effective way. At the same time, we will report the handling of children's information security incident in accordance with the requirements of regulatory authorities. If the legitimate rights and interests of children and their guardians are damaged, we will bear corresponding legal responsibilities.

**The Internet environment is not completely secure. Although we have these security measures, please note that there are no "perfect security measures" for the Internet. We will make commercially reasonable efforts to ensure the security of your information.**

## **V. How do you manage your personal information?**

You may access and manage your personal information in the following ways:

### **(I) View, correct, or supplement your personal information**

Except otherwise provided by laws and regulations, you have the right to log on to your account at any time and access your personal information. When you find that there is any error in your personal information that we process, you have the right to request us to make a correction. You may log on to your account and modify or correct your personal information.

You may also contact us through the contact information provided in "VIII. How to contact us" to exercise this right.

### **(II) Delete your personal information**

You may delete part of your information by means as specified in "(I) View, correct, and supplement your personal information" above.

You may request us to delete your personal information if:

1. we handle your personal information in violation of laws and regulations;
2. we collect and use your personal information without your explicit consent;
3. we handle your personal information in serious violation of the agreement with you;
4. you no longer use our products or services, or you have voluntarily canceled your account; or
5. we no longer provide you with products or services.

If we decide to respond to your request for deletion, we will use our best efforts to notify the subjects that have obtained your personal information from us to delete your personal information in a timely manner (unless otherwise provided by laws and regulations, or such subjects have separately

obtained your authorization).

After you delete or we assist you to delete the information, we may not be able to immediately delete the relevant information from the backup system due to applicable laws and security technologies, and we will securely store your personal information and isolate it from any further processing until the backup can be deleted or anonymized.

### **(III) Change the scope of your authorization or consent or revoke your authorization**

To the extent that you authorize us to collect and process your personal information, you can change the scope of your authorization for us to process your information or revoke your authorization by changing settings and other methods. You may unsubscribe by changing the settings in your client device. You may also contact us through the contact information provided in "VIII. How to contact us" to exercise this right.

Please understand that some basic personal information is required to perform each business function. After you revoke your consent or authorization, we will not be able to continue to provide you with the services corresponding to the consent or authorization revoked, and will no longer process your relevant information. However, your decision to revoke your consent or authorization will not affect any personal information previously processed under your authorization.

### **(IV) Cancel your account**

You can log on to your account and cancel it.

You may also contact us through the contact information provided in "VIII. How to contact us" to exercise this right.

### **(V) Constrain automated decision-making of information systems**

In some business functions, we may make decisions based solely on non-manual automated decision-making mechanisms such as information systems and algorithms. If these decisions significantly affect your legitimate rights and interests, you have the right to request us to make an explanation, and we will provide appeal methods without infringing upon the trade secrets of MCI Group (Shanghai), the rights and interests of other users, or social public interests.

### **(VI) Respond to your above requests**

To ensure security, you may need to provide a written request or otherwise prove your identity. We may ask you to verify your identity before processing your request.

We will reply within 30 days. If you are not satisfied with our reply, you can also initiate complaints through MCI Group (Shanghai) customer service.

We do not charge fees for your reasonable requests in principle, but we will charge a certain cost as appropriate for repeated requests that exceed the reasonable limit. We may reject those requests that are not directly related to your identity, are repeated for no reason, require excessive technical means (for example, a new system needs to be developed or the current practice

needs to be changed fundamentally), pose risks to the legitimate rights and interests of others, or are very unrealistic.

Under the following circumstances, we will not be able to respond to your requests as required by laws and regulations:

1. National security and national defense security are involved.
2. Public safety, public health, or major public interests are involved.
3. Criminal investigation, prosecution, judgment, and enforcement are involved.
4. There is sufficient evidence to prove your subjective malice or abuse of rights.
5. Response to your request will cause serious damage to the legitimate rights and interests of you, or other individuals or organizations.
6. Trade secrets of MCI Group (Shanghai) and/or MCI Group (Shanghai) 's enterprise or organization users are involved.

## **VI. Protection of minors**

We provide our platform, products and/or services mainly to enterprises and adults. Without the consent of their parent or guardian, children are not allowed to create their own user accounts or act as user managers. If you are a child, you should request your parent or other guardian to carefully read this Policy, and you must not use our services or provide information to us without the consent of your parent or other guardian.

For personal information we collect from children who use our products or services after obtaining the consent of their parent or other guardian, we will use, share, transfer, or disclose such information only to the extent permitted by laws and regulations, explicitly agreed by the parent or other guardian of the children, or necessary to protect the children.

**If you are a child's parent or other guardian, please pay attention to whether the child under your guardianship uses our services after obtaining your authorization or consent. If you have any questions about the personal information of the child under your guardianship, please contact us through the contact information in Section IX.**

## **VII. How to update this Policy?**

Our Privacy Policy may change.

We will not restrict your rights under this Policy without your explicit consent. We will publish an announcement on any changes to this Policy on MCI Group (Shanghai) 's official homepage.

For major changes, we will also provide more noticeable notifications (including opinion solicitation and notifications on MCI Group (Shanghai) 's official website, and even pop-up prompts).

Major changes referred to in this policy include but are not limited to:

1. Major changes in our service model, for example, changes to the purpose of processing personal information, the type of personal information

processed, and the way we use personal information;

2. Major changes in control rights and the organizational structure, for exchange, changes to controllers arising from M&A or reorganization;
3. Changes of the main objects of personal information sharing, transfer, or public disclosure;
4. Major changes in your right to participate in the handling of personal information and the way you exercise such right;
5. Changes of the department responsible for ensuring user information security, its contact information, or complaint channels;
6. Personal information security considered to be highly risky as a personal information security impact assessment report indicates.

### **VIII. How to contact us?**

If you have any questions, comments, or suggestions regarding MCI Group (Shanghai) 's Privacy Policy or data processing, you can contact us in the following ways:

Address:

Post code:

Tel.: +86 021 53861280

Email: hao.wang@mciincn.com

Generally, we will reply within 15 working days after receiving your relevant contact information and verifying your identity.

If you are not satisfied with our reply, especially if you believe that our handling of personal information has damaged your legitimate rights and interests, **you may also seek a solution by filing a lawsuit with Trade Arbitration Commission.**